



Your nbn[®] Moving Checklist

To give yourself the best chance at staying connected from day one in your new home, use this handy checklist before and during your move.

4 weeks until your move

- ☐ I've [checked my address](#) using the tool on the **nbn** website to make sure that my new home can connect to the **nbn** network.
- ☐ I've contacted my chosen [phone and internet provider](#) to arrange an nbn connection, a starting date and a time for any **nbn** equipment to be installed (if required) at my new home.
- ☐ I've contacted my current [phone and internet provider](#) to notify when I would like to disconnect the service at my current address.

Moving day

- ☐ I've left all **nbn** supplied equipment at my old address.

When you have moved in

- ☐ I've checked that my **nbn** service is working and I can connect to the internet.
- ☐ I have [contacted my provider](#) if I experience any issues.